



Ratepayers Association
www.kentonratepayers.co.za

The Municipal Manager
Ndlambe Local Municipality
Port Alfred

URGENT

Attention:
Adv. R Dumezweni
Per email: rdumezweni@ndlambe.gov.za

Ms N Booysen-Willy
Director Community Protection Services
nbooyesen@ndlambe.gov.za

28 May 2026

Our reference : Mr Kevin van Huyssteen

Dear Sir

CERTIFICATE OF ANALYSIS EM-2026-00404 FOR POTABLE WATER – KENTON-ON-SEA DATED 9 APRIL 2026 ("the analysis")

The above Certificate of Analysis issued by East London IDZ, a copy of which is attached hereto marked Annexure A, has been brought to our attention as it was presented to the Ward 10 Committee meeting on 27 May 2026

We note with concern the test result for Kenton-on-Sea ("Kenton") referenced, EM-2026-00404-17, which reflect, *inter alia* faecal coliforms count of >80 and an *e.coli* count of 1120.

----- Executive Committee -----

- Kevin Van Huyssteen (Chair) •Vivienne Holmes (Treasurer) •Trish Barwick (News & Marketing)
- Martin Smook (Membership) •Adrian Purdon (Security, Water, Infrastructure & Maintenance)
- Arthur Taute (Roads & Infrastructure) •Pollos Purdon (Town Planning) •Tom Lawless (Public Accounts)
- Steve Barwick (Recycling & Waste) •Steve Tredoux (Chamber of Business representative)
- Mike Bailey (Municipal Rates) •Mariana Ferreira (Merryhill representative) •Marguerite Davis (Environmental)
- Val Davies (Town Planning & Municipal Accounts) •Janda Theron (Secretary)

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We further draw attention to the unacceptably high readings for other related areas as reflected in the Certificate of Analysis.

According to SANS 241.2024 the limit for *e.coli* and faecal coliforms in potable water is zero detectable organisms per 100 ml. Clearly, the levels of *e.coli* detected are far in excess of the permissible limit for potable water.

According to SANS 241.2024 if a non-compliant result is confirmed it should be treated as an **acute health microbiological incident**. The national standard protocol when *e.coli* is detected is immediate investigation, re-sampling within 24 hours and the triggering of incident management protocols which include corrective action as well as external communication.

Given that the non-compliance is alarming we immediately contacted Mr Madlebe at the municipal offices for an explanation. Marguerite Davis met with him at the municipal offices at 12.30 today. He advised as follows :

1. Protocols were followed, after the results became available and the person taking water samples in Kenton was requested to take samples again. This was not possible as there was no water supply to Kenton on the day the sample was to be taken.
2. He was advised that water supply to Kenton was cut off after 12 pm and the person taking the samples arrived before 12 pm.
3. Further sampling was again attempted as second time, but again no water availability for a sample to be taken.
4. The monthly sampling was done for May 2026 (usually done on the first Wednesday of the month) but again there was no water supply to Kenton and therefore no water sample was sent for testing and Kenton is therefore not included in the May sampling report.
5. The water storage for Ekuphumleni and Kenton is in the same reservoir.
6. No further action was taken to investigate the cause of the exceedance of the limit or to address this incident.

It is disturbing, given that this is regarded as an “acute health microbiological incident” that no action was taken to investigate the cause of the high level of *e.coli* and faecal coliforms and that the Kenton community received no communication from yourselves alerting it to possible health risks and providing appropriate guidelines, pending the investigation of the cause and the resolution thereof.

We accordingly demand that you take the urgent and necessary steps to investigate the cause of the elevated bacterial levels and to remedy the situation without delay.

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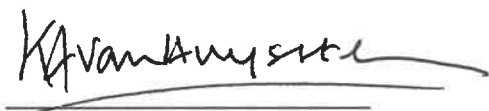
We further demand that you provide an explanation for this egregious failure by Nldambe to carry out its duties, that you provide us with a copy of the May 2026 water quality report and that you furnish us with the results of the June 2026 water quality report as soon as they become available.

We require your written response, including a copy of the May 2026 water quality report, together with confirmation of the steps taken and to be taken, by **14h00 on 29 May 2026**.

We further insist that in future copies of water quality results are shared with us.

Given the nature of the risk to human health, you leave us with no option but to report the facts to the Kenton community in order for each individual to take the necessary protective steps. We await your most urgent and considered response within the time frame specified above before we release these facts to the public.

Yours faithfully



KEVIN VAN HUYSSTEEN

CHAIRMAN

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WARD 10 COMMITTEE MEETING

WEDNESDAY, 27 MAY 2026

W10A008/05/2026

REPORT FROM THE DIRECTORATE: COMMUNITY /
PROTECTION SERVICES TO WARD 10 COMMITTEE:
WATER SAMPLES RESULTS – APRIL 2026

ANNEXURE 5

Name: Khayakazi Nonkonyana
Tel: 043 702 8209/043 101 0750
Email: khayakazi@elidz.co.za
www.elidz.co.za

ELIDZ Environmental Microbiology

Certificate Of Analysis

Report NO:	EM-2026-00404	Sample Description:	Potable Water
Customer:	Ndlambe Local Municipality	No of Samples	24
Address:	44 Campbell Street, Port Alfred Port Alfred 6170 RSA	Sample Condition:	Cold
Contact:	Mcingeli Madlebe	Sample Identification:	Potable Water
Phone:	046 604 5500	Date Received:	01-Apr-2026
Fax:	046 626 2669	Date Completed:	09-Apr-2026
Order No:		Test Date:	01-Apr-2026

Analysis	Faecal coliforms Count	E. coli
Unit	CFU/100mL	MPN/100mL
Method	MM-MIC003	MM-MIC002
Sample Identification	UoM	
EM-2026-00404-01 Port Alfred East Bank	1	<1
EM-2026-00404-02 Port Alfred West Bank	3	<1
EM-2026-00404-03 Thornhill	35	<1
EM-2026-00404-04 New Rest	<1	<1
EM-2026-00404-05 Bathurst CBD	5	<1
EM-2026-00404-06 Bathurst WTW Untreated	1	3
EM-2026-00404-07 Bathurst WTW Treated	<1	<1
EM-2026-00404-08 Ndlovini	9	4
EM-2026-00404-09 Nemato WTW Untreated	21	28

This report relates only to the samples actually supplied to ELIDZ. The operation unit does not accept responsibility for any matters arising from the further use of these results. This certificate shall not be reproduced, except in full, without the written approval of the Laboratory Manager. No reference may be made to the ELIDZ or any of its operation units or officers in advertisements or for sale or publicity purposes without the ELIDZ's prior approval. All work is undertaken according to the ELIDZ general conditions of contract. Samples may be discarded two weeks from the issue date of this certificate so please notify us within this time if you have any comments or queries about this certificate or results.

Remarks: * This is not SANAS accredited and is not included in the SANAS Schedule of accreditation for this laboratory.



Khayakazi Nonkonyana - Laboratory Supervisor

Date Printed

09-Apr-2026

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- Results are reported at the 95% Confidence Interval with a Coverage Factor K = 2.
- The laboratory does not normally issue any statement of conformity, unless by prior arrangement.
- Decision Rule: Results reflecting on the Certificate of Analysis are actual results as obtained at the time of testing and do not include any uncertainty consideration.
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Faecal coliforms Count	E. coli
CFU/100mL	MPN/100mL
MM-MIC003	MM-MIC002

EM-2026-00404-10 Nemato WTW Treated

0.085	0.067
5	<1

EM-2026-00404-11 Station hill

<1	<1
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EM-2026-00404-12 New Rest Tank Water

>80	16
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EM-2026-00404-13 Alexandria CBD

<1	<1
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EM-2026-00404-14 NuWater RO Plant

<1	<1
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EM-2026-00404-15 Boknes

<1	<1
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EM-2026-00404-16 Cannon Rocks

31	1
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EM-2026-00404-17 Kenton on Sea

>80	1120
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EM-2026-00404-18 Ekuphumleni

<1	<1
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	Faecal coliforms Count	E. coli
	CFU/100mL	MPN/100mL
	MM-MIC003	MM-MIC002
EM-2026-00404-19 Nolutkhanyo	0.085 12	0.067 <1
EM-2026-00404-20 KwaNonkqubela	<1	<1
EM-2026-00404-21 Ntente Str. Tank	1	1
EM-2026-00404-22 Bushmans River Mouth	<1	<1
EM-2026-00404-23 Nemato Tap	6	<1
EM-2026-00404-24 Seafield	<1	<1

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